
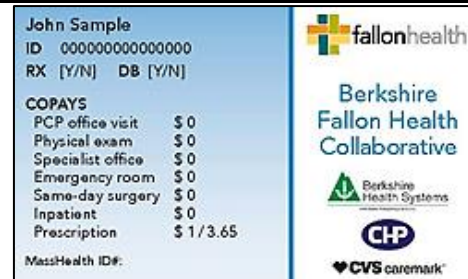

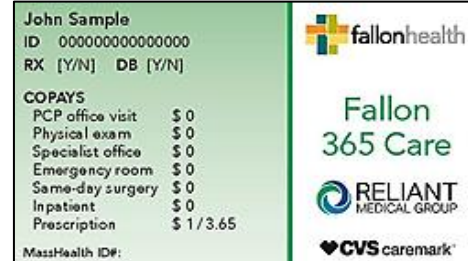







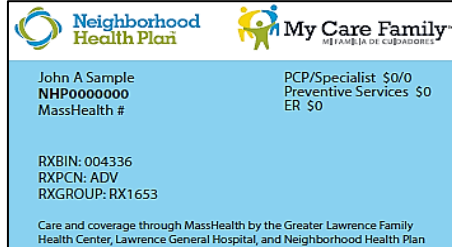



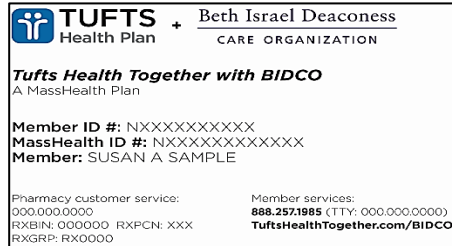

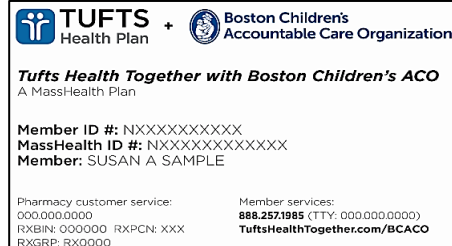


MassHealth Health Plan Contact Matrix – Effective March 1, 2018

ACCOUNTABLE CARE PARTNERSHIP PLANS	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
<p>BMC HealthNet Plan Community Alliance</p> <p>Boston Accountable Care Organization in partnership with BMC HealthNet Plan www.bmchp.org/community</p> <p>BOSTON MEDICAL CENTER HEALTHNet PLAN</p>	1-888-566-0010	<p>Beacon Health Strategies 1-888-217-3501</p>	<p>BOSTON MEDICAL CENTER HEALTHNet PLAN COMMUNITY ALLIANCE</p> <p>Member Name</p> <p>Member ID: B00123456 00 MassHealth ID#: 12345678901</p> <p>Network: Community Alliance bmchp.org/community</p>
<p>BMC HealthNet Plan Mercy Alliance</p> <p>Mercy Medical Center in partnership with BMC HealthNet Plan www.bmchp.org/mercy</p> <p>BOSTON MEDICAL CENTER HEALTHNet PLAN</p>	1-888-566-0010	<p>Beacon Health Strategies 1-888-217-3501</p>	<p>BOSTON MEDICAL CENTER HEALTHNet PLAN MERCY ALLIANCE</p> <p>Member Name</p> <p>Member ID: B00123456 00 MassHealth ID#: 12345678901</p> <p>Network: Mercy Alliance bmchp.org/mercy</p>
<p>BMC HealthNet Plan Signature Alliance</p> <p>Signature Healthcare in partnership with BMC HealthNet Plan www.bmchp.org/signature</p> <p>BOSTON MEDICAL CENTER HEALTHNet PLAN</p>	1-888-566-0010	<p>Beacon Health Strategies 1-888-217-3501</p>	<p>BOSTON MEDICAL CENTER HEALTHNet PLAN SIGNATURE ALLIANCE</p> <p>Member Name</p> <p>Member ID: B00123456 00 MassHealth ID#: 12345678901</p> <p>Network: Signature Alliance bmchp.org/signature</p>
<p>BMC HealthNet Plan Southcoast Alliance</p> <p>Southcoast Health in partnership with BMC HealthNet Plan www.bmchp.org/southcoast</p> <p>BOSTON MEDICAL CENTER HEALTHNet PLAN</p>	1-888-566-0010	<p>Beacon Health Strategies 1-888-217-3501</p>	<p>BOSTON MEDICAL CENTER HEALTHNet PLAN SOUTHCOAST ALLIANCE</p> <p>Member Name</p> <p>Member ID: B00123456 00 MassHealth ID#: 12345678901</p> <p>Network: Southcoast Alliance bmchp.org/southcoast</p>






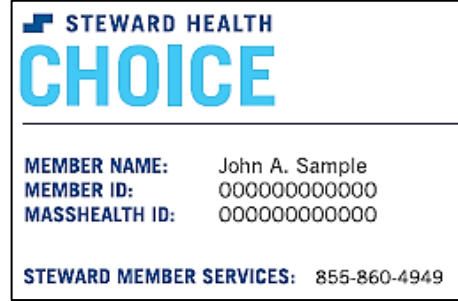
MassHealth Health Plan Contact Matrix – Effective March 1, 2018

ACCOUNTABLE CARE PARTNERSHIP PLANS	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
Berkshire Fallon Health Collaborative Health Collaborative of the Berkshires <i>in partnership with Fallon Health</i> www.fallonhealth.org/Berkshires 	1-855-203-4660	Beacon Health Strategies 1-888-877-7184	
Fallon 365 Care Reliant Medical Group <i>in partnership with Fallon Health</i> www.fallonhealth.org/365care 	1-855-508-3390	Beacon Health Options 1-888-877-7182	
Wellforce Care Plan Wellforce Care Plan <i>in partnership with Fallon Health</i> www.fallonhealth.org/wellforce 	1-855-508-4715	Beacon Health Options 1-888-877-7183	
Be Healthy Partnership Baystate Health Care Alliance <i>in partnership with Health New England</i> www.behealthypartnership.org 	1-800-786-9999	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	





MassHealth Health Plan Contact Matrix – Effective March 1, 2018



ACCOUNTABLE CARE PARTNERSHIP PLANS	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
<p>My Care Family Merrimack Valley ACO <i>in partnership with</i> Neighborhood Health Plan (NHP) www.mycarefamily.org</p> 	1-800-462-5449	Beacon Health Options 1-800-414-2820	
<p>Tufts Health Together with Atrius Health Atrius Health <i>in partnership with</i> Tufts Health Plan (THP) www.TuftsHealthTogether.com/atriushealth</p> 	1-888-257-1985	Tufts Health Together with Atrius Health 1-888-257-1985	
<p>Tufts Health Together with BIDCO Beth Israel Deaconess Care Organization (BIDCO) <i>in partnership with</i> Tufts Health Plan (THP) www.TuftsHealthTogether.com/BIDCO</p> 	1-888-257-1985	Tufts Health Together with BIDCO 1-888-257-1985	
<p>Tufts Health Together with Boston Children's ACO Boston Children's ACO <i>in partnership with</i> Tufts Health Plan (THP) www.TuftsHealthTogether.com/BCACO</p> 	1-888-257-1985	Tufts Health Together with Boston Children's ACO 1-888-257-1985	
<p>Tufts Health Together with CHA Cambridge Health Alliance (CHA) <i>in partnership with</i> Tufts Health Plan (THP) www.TuftsHealthTogether.com/CHA</p> 	1-888-257-1985	Tufts Health Together with CHA 1-888-257-1985	

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PRIMARY CARE ACO PLANS*	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
<p>Community Care Cooperative (C3)* C3 members get primary care at a community health center and have access to the most MassHealth specialists and hospitals. www.c3aco.org</p> 	1-866-676-9226	<p>Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086</p>	
<p>Partners HealthCare Choice* http://www.partners.org/for-patients/ACO/Partners-HealthCare-Choice-Medicaid.aspx</p>  <p>FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL AND MASSACHUSETTS GENERAL HOSPITAL</p>	1-800-231-2722	<p>Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086</p>	
<p>Steward Health Choice* www.stewardhealthchoice.org</p> 	1-855-860-4949	<p>Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086</p>	
<p>*NOTE: To enroll in a Primary Care ACO, members must also select a PCP in that ACO's network. PCPs may not be available in all service areas.</p>			

MassHealth Health Plan Contact Matrix – Effective March 1, 2018

MCO PLANS	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
BMC HealthNet Plan www.bmchp.org 	1-888-566-0010	Beacon Health Strategies 1-888-217-3501	
Tufts Health Together http://www.tuftshealthtogether.com 	1-888-257-1985	Tufts Health Together 1-888-257-1985	

PCC PLAN*	CUSTOMER SERVICE	BEHAVIORAL HEALTH SERVICES	MEMBER CARD IMAGE
Primary Care Clinician (PCC) Plan* http://www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members 	1-800-841-2900	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	

***NOTE:**

- To enroll in the PCC Plan, members must also select a PCP in the MassHealth network. PCPs may not be available in all service areas.
- PCC Plan members can enroll in an ACO or MCO at any time.
- Community Partners, who provide long-term services and supports, are not available in the PCC Plan.
- Behavioral Health Community Partners are only available for PCC Plan members who also participate in Community Based Flexible Supports (CBFS), a Massachusetts Department of Mental Health program.